

#### OWNERS.MASSRESORT.COM



## Look who's hopping at Massanutten

With the days getting longer and the flowers bursting with color, and with our very **own** <u>Massanutten Mascots</u> preparing for Easter and enjoying the outdoors, we are excited to share our mountain during the Spring season. There are a range of get outdoor options, to our "Spring Tune-Up" golf clinics, biking on the Western Slope to the highly recommended Spa at Massanutten, along with Escape Rooms and Escape Dinners, we will have much to offer inside & outside. Our full list of Spring Offerings can be found <a href="here.">here.</a> See all the great Gold Card Owners discounts here.

For adventure seekers looking to explore the areas outside of the Resort, we are here to help you find the best hiking spots in the **Shenandoah National Park/George**Washington National Forest as well as the best fishing holes on the **Shenandoah**River. Along the way is there a local vineyard or brewery in your future? The expanded concierge team can help you develop an itinerary or answer any questions you might have regarding our local flavors and fun activities on and off the resort. We encourage you to chat with us, send us a quick note or give us a call. We are here to make your experience both on the resort and off a truly fantastic and memorable one.

### Tips For Timeshare Owners

#### Owners are getting ready for a busy travel season!

Did you remember to protect your vacation with **Trawick International?** For just a few dollars a day, you can easily protect yourself and your traveling companions with travel protection that includes: Trip Cancellation, Trip Delay, Emergency Accident and Sickness Medical Expense, Baggage Delay, Rental Car Damage and Theft, and more.

**Don't lose out!** You own it and you deserve to make unforgettable memories with your vacation-time! Once you plan to relax, make sure your valuable time is protected. To find out more click **here**.



### Reach out to Reservations\_

Available Monday - Friday from 9 am - 5:30 pm and Saturday from 9 am - 1 pm by **phone** @ 540.289.4904 option 2, by **fax** @ 540.289.9599, by **email** @ <u>reservations@massresort.com</u>, or \*live chat @ <u>owners.massresort.com</u>. \*Available Monday - Friday from 9 am - 5 pm.

**Don't miss out on your vacation time by missing deadlines!** You may also make reservations online at <a href="https://owners.massresort.com">owners.massresort.com</a>.

Our points owners use their points ownership to make travel arrangements directly within RCI. For our points owners there are options for no fees or nominal fees that bring you back home to Massanutten. Use your Home Week with no exchange fee, book your Home Resort for a week other than the one you own and pay a nominal exchange rate, or find out more about your RCI deadlines here.

Have you made your floating week reservations? Floating weeks are done on a first-come, first-served, space available basis. The earlier you request your week assignment, the greater the opportunity you will have to get the week you prefer. Popular weeks book up quickly and some owners pay their maintenance fees up to 2 years in advance to get their first choice! Find out more here.



#### Help us improve the owner's website at

owners.massresort.com by answering a few questions. Your Owners Association is working hard to **improve the functionality and services provided.** Planned upgrades include paperless communications, digital billing, text messaging, and autopay. Share your feedback by **scanning the QR code** or to take the survey click <u>here.</u>

# Quick Clicks Owner Resources\_

Gold Card Discounts | Owners Complimentary Getaway | Register Your Account

### owners.massresort.com

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